



Call Center Employee Manual

JE Gale



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web instructions this is a personality temperament test taken from tim lahay s book why you act the way you do it helps assess your temperament of potential strengths weaknesses it s very simple and takes about 45 minutes to complete there are 4 sections below in each section you will find a series of descriptive words

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web personality temperament test scoring criteria score how each word best describes you 1 that is definitely not me 2 that is usually not me 3 that is usually me 4 that is mostly me 5 that is definitely me section 1 sanguine temperament fun loving extrovert outgoing very social the life of the party